



Hello,

We are improving the way you can access the practice digitally. We provide the online app e-Reception via our website. This will continue, however we are improving its functionality by means of our new 'Airmid' system.

Note, if you have a long-term condition e.g., Asthma we intend sending an e-conditions link through Airmid, when your annual review is due. Please download Airmid in advance.

So what is Airmid?

Airmid is an app designed to bring you closer to clinicians, giving you control of your own healthcare needs. Airmid gives you access to your full medical records, and reduces the need for face-to-face appointments. It provides details of local health care organisations, allowing you to exercise more control over your personal health while reducing the time that you spend on it. Street Lane Practice will be using Airmid to embed its digital systems such as e-Reception.

How to download Airmid?

Airmid can be downloaded from the app store on your mobile or tablet. You can login to Airmid using your SystemOnline Username and Password if you have them. Otherwise, Airmid allows you to use your NHS Login.

For additional help please use these links to watch the following videos:

How to download Airmid using your NHS login:

<https://youtu.be/OST1FXuhsF4>

How to access e-Reception and our other digital tools: <https://youtu.be/yag8TGXq8Rs>

How to order your medication using Airmid:

https://youtu.be/c60YKQY_yWc

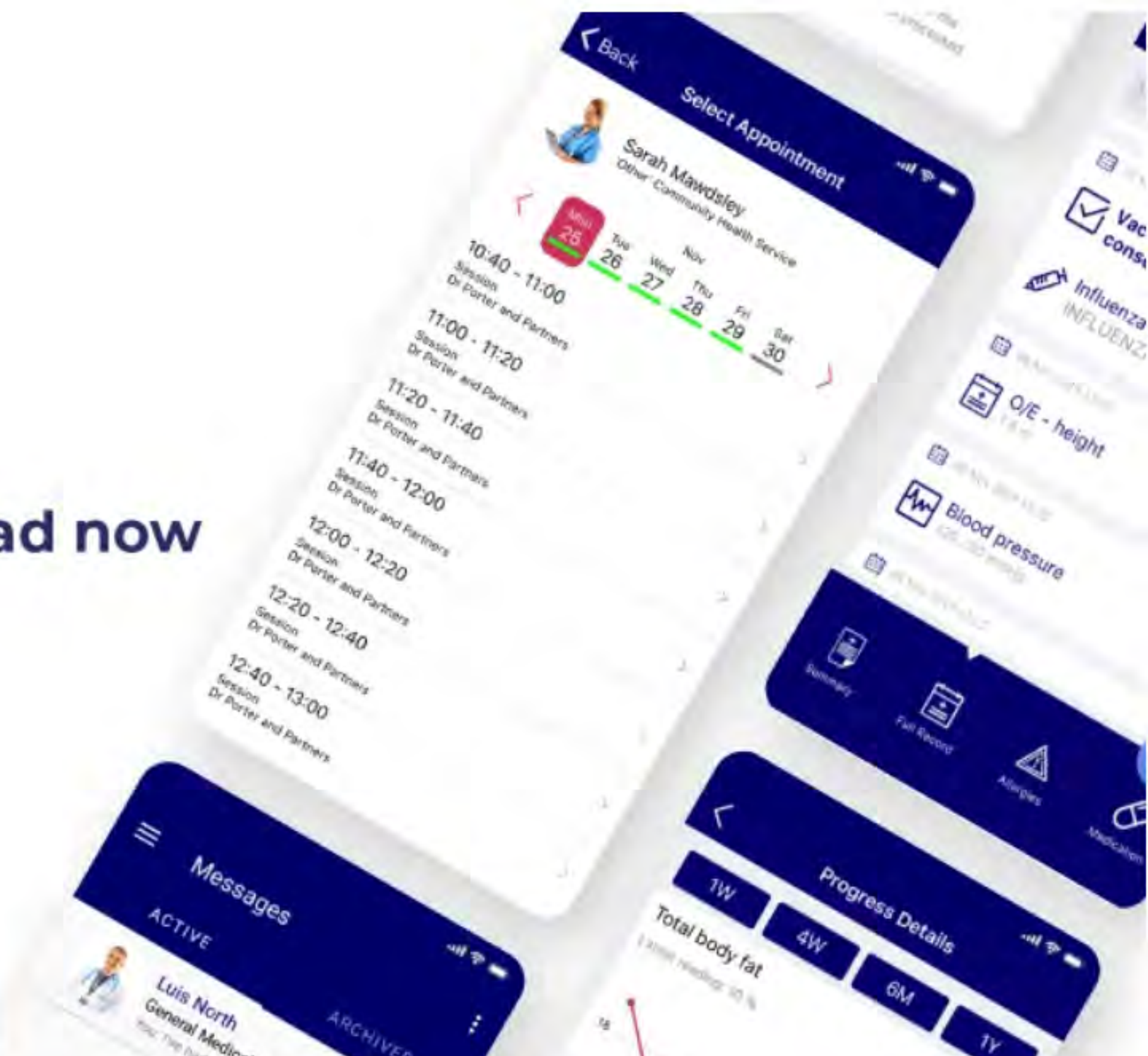
Booking and managing your existing appointments: <https://youtu.be/LGUwz7UivI4>

Benefits of using airmid:

- It provides easy access to the practices digital systems such as e-Reception.
- View all upcoming appointments
- Add appointment reminders to your calendar, so you don't miss an appointment
- Airmid has video consultations built-in, so you can be consulted straight from the app
- Access your complete medical record and contribute to it using information from medical devices and wearables, Apple Health and Google Fit.
- Request medication and re-order your repeat medication directly through Airmid.
- Update your nominated pharmacy. Integrated maps show you how to get to there too
- Grant access to family members or carers



**Airmid is LIVE and
available for download now**



To find out more information please visit www.AirmidCares.co.uk or alternatively scan the QR code using your phone camera below:

