**STREET LANE PRACTICE MEETING WITH MEMBERS OF THE PATIENT PARTICIPATION GROUP**

**Thursday 24th January 2024**

**Present –** Barbara Siddall, Barbara Trayer, Sharon Jones, Chris Jones, Josephine Lockwood & Shaun Major-Preece.

Welcome & Introductions

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| 1. **New website review**   Overview of the new website, asked for feedback. First impressions were positive. PPG members felt there was a great improvement on the previous website. Liked the language agnostic elements and pictures to help guide users.  General discussion about the digital tools used in Leeds and dissatisfaction with PATCHES. This was acknowledged and feedback was given that this is commissioned by the ICB but this was being looked at and likely been replaced with something simpler in the near future. |
| **ACTIONS**: JL and SM-P to share link to new website so PPG members can have a full review and share their feedback.  <https://www.streetlanepractice.nhs.uk/> |

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| 1. **National GP Survey**   We also talked through the latest National GP Survey and how we are keen for you to help us co-produce our next patient experience survey. You can access the latest national survey below. Please have a look through and see if there are anything areas you think we need to explore further or questions we should be asking our practice population. [Patient Experience (gp-patient.co.uk)](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.gp-patient.co.uk%2Fpatientexperiences%3Fpracticecode%3DB86066&data=05%7C02%7Cjosephine.lockwood%40nhs.net%7C95d7b259bb814427734608dc225547df%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638422996867635565%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=Kd5vvaQzdRaypYTYxwkGJT3QOfdjFRbhl%2F%2BmgZyOzFY%3D&reserved=0) |
| **ACTIONS**: JL and SM-P to share link to national survey results for our practice and PPG members to consider areas for further exploration / to include in a local survey. |

Next meeting – date to be confirmed.